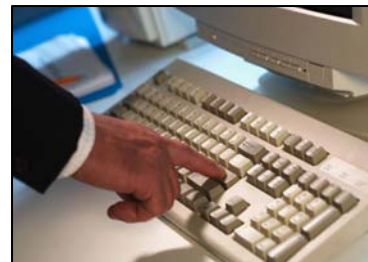


TechCONNECT

TechNET Private Labeling

We're doing everything we can to make your business more successful. We believe that **when you succeed, we succeed**. TechFORCE has always provided their partners with unrivalled multi-level help desk solutions. Many of our partners utilize our unique on-line service call program called TechNET. TechNET provides our partners with 24X7, real-time information on their service call history, sales orders and inventory.



Now, TechNET provides our partners with the additional benefits of "Private Labeling". Private Labeling is a new and unique enhancement to TechNET that allows our partners to easily customize the look and feel of TechNET so the appearance of TechNET is that of their own help desk interface. TechFORCE remains transparent to the end-user. TechNET's private label customization let's our partners add their own company logo, modify colors to match their own, add and delete their users, provide assigned password protection for users, and designate specific reporting, along with many other exclusive features. Essentially TechNET can be located on our partner's web page, as their own interface, and it empowers the partner to be able to manage individual customer access.

Inventory Management & Tracking



Let TechFORCE leverage our problem solving, efficiency building, and cost reducing Logistics Services to deliver high impact results for your business. TechFORCE Logistics Services helps companies correct the costly inefficiencies generated by unorganized warehousing procedures and poor parts management.

Precise control and safeguarding of inventory is essential. Businesses require timely and accurate information on inventory warehouse locations, movement and valuation. TechFORCE's Inventory Management System provides real-time data pertaining to the receipt of products, the movement of products, as well as sales order information and quantity remaining in inventory at any point in time. This information can easily be accessed through a web browser 24X7, through the utilization of TechNET.

Inaccurate inventory counts can cost you sales and delay shipments past the promise date. Out-of-stock items as well as overstocked items in inventory can be a costly expense. Additionally, an overstated or understated inventory valuation can result in incorrectly reported assets within your financial statements.

TechFORCE's Inventory Management System offers multi-warehousing capabilities and detailed reporting to keep you on top of inventory status. You can easily generate reports based on item descriptions or part numbers to obtain stock status, sales history, backorder information, reorder points and recommendation, analysis, and much more.

In addition, the added alert feature keeps your staff on top of quantity changes to critical inventory items, to keep stocking levels precisely where you want them.

Keeping You Informed

You are receiving this newsletter because you are a valued friend and/or partner of TechFORCE. Our newsletter will keep you updated on any new features and developments within TechFORCE.

We welcome your suggestions to make this newsletter the best information tool possible. Feel free to contact us at salesinfo@techforce.net with your comments and ideas.

Tech Tips

Screen savers. These don't save your screen, but they do induce crashes by hogging resources. You can choose between cute or functional--it's your computer. However, screen savers and crashes go hand in hand. If you are just dead set on a screen saver, at least avoid the kind that allows you to run text banners. These use highly complex algorithms that place a huge drain on your system.



**Contact TechFORCE at
(866) 832-7253 for a quote!**

Power glitches. What? You don't have a UPS? We're not talking about one of those \$12 surge strips. Get a battery backup unit, like the kind made by APC, Best Power, or other major name brand from TechFORCE and protect your IT equipment. Also, make sure you have surge protection for data lines, such as phone lines going to your modem.

Time to Upgrade?

To help increase performance of a sluggish PC, a complete system overhaul or new system isn't always necessary--and you don't always need to shell out big bucks. To ensure your PC performance and stability commensurate with today's applications, contact TechFORCE to make arrangements to upgrade your PC today at 866-832-7253 or 866-TF2-SALE. Our experienced help desk staff combined with our certified onsite field engineers makes this a hassle free process.



"There's a link between customer loyalty and service, so a lot of companies are trying to differentiate through service. Vendors are spending billions on support folks who can handle technical calls not just for the service aspect, but because good support helps them sell more product."

Gartner

Tony Adams
Senior Analyst
Dataquest IT Services
The Gartner Group.

"Companies want frequent contact with their customers, but they want to do it without driving up customer service costs. Self-service customer relationship management tools can help companies control customer service expenditures by reducing the cost of each interaction."

FORRESTER

Bob Chatham
Principal Analyst
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