



# IT Asset Management

# TechFORCE

*Respond, Resolve, It's Guaranteed...*

**TechFORCE offers you complete, consistent and real-time information to help you get the most of your IT assets and gain a competitive advantage.**

TechFORCE's IT Asset Management tracks and manages your assets and their changing configurations and relationships throughout every stage of the lifecycle. As a result, you can maintain updated technology and better align deployed assets with enterprise and business requirements.

TechFORCE's unique in-house software application, is a best-of-breed, modular solution that accurately manages the complete life cycle of IT resources throughout the entire extended enterprise, including:

- Systems: Laptops, desktops, servers
- Network Devices: Routers, switches, modems, hubs, storage arrays
- Printers: Laser, desktop, receipt
- Software: Operating systems, applications, licensing, versions

## **Software Asset Management**

In addition to detailed component level hardware information, TechFORCE delivers software management solutions that allow you to track vital software information as a part of your organized and maintained portfolio of critical assets. This approach insures compliance with technology standards and alignment with business goals.

## **The Power of Real-time IT Intelligence**



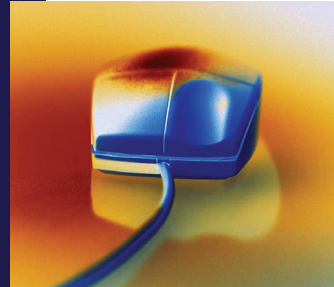
Complete, consistent, real-time information can help you keep service levels high. IT asset information can be easily accessed at the touch of a button using TechFORCE's unique online program called TechNET. TechNET is an advanced, user friendly web based interface, that provides easy and real time access to IT asset and network infrastructure information from any standard web browser without requiring any software to be installed locally. This easy-to-use interface, ensures that customers have a 24/7 gateway to their account detail and maintains a complete, real-time view of inventory, parts and all service and support history.

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# Leverage Your Assets



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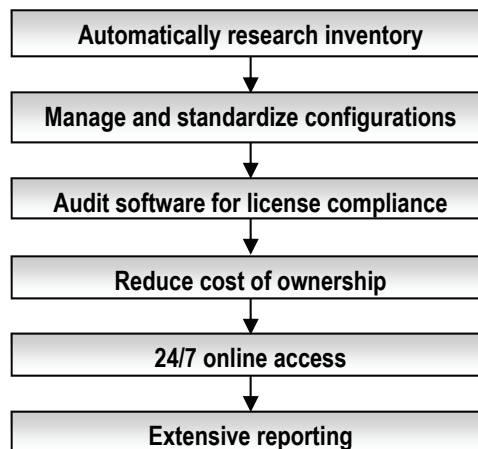
## **Analytical Reporting & Visibility**

TechNET's combination of simplicity and flexibility offers our customers many different asset reporting capabilities. These reports allow you to obtain vital information by site or by item number such as:

- Comprehensive equipment listings
- Software application and licensing information
- Tracking of warranty and maintenance coverage
- Warranty, maintenance, cancellation, and expiration dates
- Serial Numbers
- Individual component level data such as internal parts within systems or options within devices
- Equipment additions, moves, and changes
- Complete equipment history

TechNET reports can be scheduled for automatic email delivery to specified individuals or can be viewed at your convenience. Each report can be previewed, printed or output to Microsoft® Word, Excel or Text formats.

## **TECHFORCE IT ASSET MANAGEMENT FEATURES & BENEFITS AT A GLANCE**



**For more information, please call (866) 832-7253 or (866) TF2-SALE or visit our website at [techforce.net](http://techforce.net).**



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